

## #2 Example Letter of Complaint: Paratransit

ADV-2b

Patricia Freeman  
Pretty City Transit Authority  
181 Elliot St  
Buffalo, NY 14229

Dear Ms. Freeman,

On December 8, 2019, my Paratransit van was late. It was supposed to pick me up between 8 – 8:30 am. Customer Service informed me that it was at there and I missed it. I was waiting outside and did not see anything. I would like you to review the tape of this incident. I would also ask that this not count against my Missed Ride quota.

Please contact me at 716-555-1212 with results and any concerns.

Thank You,

*Michael P. Rogers*

Mike Rogers

1351 Hertel Ave.

Buffalo, NY 24234

