

### #3 Example Letter of Complaint: Rude Driver

ADV-2c

Patricia Freeman  
Pretty City Transit Authority  
181 Elliot St  
Buffalo, NY 14229

Dear Ms. Freeman,

On December 31, 2019 I was on the van and unfortunately the driver was very rude to me. He asked me if I got my wheelchair driver's license from "anyonecandrivethisthing.edu?" I thought that was very rude. His name is Rob. The bus number was #555555. His employee number is 666. Please contact me at 716-555-1212 with the resolution of this issue. I do not want to see this behavior continue.

Thank You,

*Michael P. Rogers*

Mike Rogers  
1351 Hertel Ave.  
Buffalo, NY 24234

